We often see similar needs coming up on the platform (e.g. the need for shelter or household items). In many cases, the best option is to point Requesters in the direction of resources that can help, as opposed to finding a specific Donor with which to match the need. For example, if a Requester submits a need for housing, the best course of action could be to provide information on the many housing-related resources available.

This document contains a template for communities to compile resources beyond the Recovers platform, sorted by Need. It is to be updated by the Organizations participating on the Recovers.org platform. Below each need category, we have included an example of a real resource that Sonoma County organizers inputted during their disaster response in 2017. Any content revealing personal information (phone numbers, names, addresses, websites) has been changed to fake information for privacy.

**To best use this template, we suggest that you duplicate this document, delete the examples below the Need categories, and input the resources specific to your community.** Organizers: please check back frequently to ensure that you are providing the most current information in your responses to Needs Requestors.

### Financial:

*---------------------------------------------------------example:----------------------------------------------------------*

**California Human Development Wildfire Assistance:**

To qualify you must:

be determined to be an immigrant household or

have a need for the essentials of daily living or

have lost employment or housing due to the fire or

have lived or worked in the impacted area at the time of the fire or

meet the program income limits or be enrolled in a qualifying public assistance program.

If you qualify you can receive up to three months of assistance for housing rental, utility payments, food, and transportation. You can also receive one- time assistance to replace destroyed or damaged school supplies, clothing, and work tools.

Contact the CHD’s One-stop Wildfire Relief and Resource Center to learn more about this assistance AND other resources -CALL/EMAIL NOW

555-555-5555 Ext: 4740 or info@example.org.

www.websiteexample.org

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### Disaster Relief:

*---------------------------------------------------------example:----------------------------------------------------------*

**Sonoma County Disaster Recovery Centers**

Affected residents and businesses can visit the Disaster Recovery Centers for in-person support when seeking state and federal aid. Representatives from FEMA will be at these locations to provide information about disaster assistance programs and help affected residents and businesses apply for aid. If possible, please register with FEMA before visiting a Recovery Center. You will not be asked to show proof of legal citizenship to receive assistance.

**Santa Rosa Disaster Recovery Center**

Location Press Democrat Building #### Street Address, City, State Zip

Hours of Operation (New Hours Beginning Monday, November 20th) Monday – Friday: 9 am – 6 pm Saturday-Sunday: 10 am – 5 pm(CLOSED on Thursday, November 23rd)

Parking is free off of B St. in the City lot. The Disaster Recovery Center is just three blocks from the Downtown Transit Mall.

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### Utilities:

*---------------------------------------------------------example:----------------------------------------------------------*

**S.W.E.A.T.S**. is providing emergency assistance to households that have been affected by the recent fires in Napa & Sonoma Counties. Some of the provisions under this program:

• Temporary housing up to 5 days • Utility bill assistance – electric / propane / kerosene / fuel oil (current bills; deposits on new accounts) – We will need current bills

• Blankets • Sleeping bags Priority will be given to those in the household who are over 60 years of age, disabled and/or a child aged 5 or younger.

S.W.E.A.T.S. application:

www.websiteexample.org

North Coast Energy Services runs the HEAP program. This is a weatherization program for low income families.

You can apply for a refund from the **PG&E Safety Net Program** for long outages: www.websiteexample.org

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### Housing:

*---------------------------------------------------------example:----------------------------------------------------------*

AirBNB Over 700 people have opened their rental homes for free to fire survivors: www.websiteexample.org

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### Food:

*---------------------------------------------------------example:----------------------------------------------------------*

Free prepared hot food 11-12:30 pm Wednesdays at **Sonoma Springs Community Hall** #### Street Address. All are welcome.

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### Clothes, Household, Items, Etc.:

*---------------------------------------------------------example:----------------------------------------------------------*

**Redwood Gospel Mission** #### Street Address

The Redwood Gospel Mission Thrift Store is now open and here to help those in need in our community: Those impacted by the fires can receive free clothing and other items. Please ask cashiers for details.

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### Employment Opportunities:

*---------------------------------------------------------example:----------------------------------------------------------*

Keysight is looking to fill 200 full-time/contract positions. Some of these positions are temporary.

The job posting says: "Hundreds of positions, both temporary contracts and permanent positions, are open for Manufacturing roles of all experience levels. Extremely generous Sign On and Retention bonuses are offered!".

No prior experience required, they will provide training.

Job Fair Dates & Times:

Tues, Dec 5, 1pm-7pm

Fri, Dec 8, 1pm-5pm

#### Street Address

City, State

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### Mental Health:

*---------------------------------------------------------example:----------------------------------------------------------*

Lomi Center in Santa Rosa is offering free counseling:

#### Street Address

City, State

Telephone: 555-555-5555

www.websiteexample.org

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### Medical:

*---------------------------------------------------------example:----------------------------------------------------------*

**Eyeglasses:**

Kaiser is offering free budget eye glasses or if you want designer frames then 1/2 off. The lenses will be 1/2 off too. You don't have to be a Kaiser member to replace your glasses.

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### Childrens’ Activities and Childcare:

*---------------------------------------------------------example:----------------------------------------------------------*

**The Brickhut** (November 4th)

Our friends from the Bay Area LEGO Users Group (BAYLUG)

are coming to help! They are bringing up Lots of NEW LEGO sets and we will be giving them away to kids that lost their homes in the Santa Rosa fires. We will have over 100 LEGO sets to give away! Please help us find these kids and bring them to this event!

We will also have FREE snacks/drinks, activities & lots of fun.

Everyone is invited and we will have other giveaways, but these sets NEED to go to the kids that lost everything!

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### Pets:

*---------------------------------------------------------example:----------------------------------------------------------*

**Sonoma Humane Society**

We are open at both locations! We’ve got pet food, supplies, toys, bowls, crates, and more for anyone who needs it! Supplies can be picked up at our Santa Rosa location at ### Street Address, City from 10am – 5pm daily, or our Healdsburg location at ### Street Address, City from 11am-5:30pm.

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### Information for Undocumented Survivors:

*---------------------------------------------------------example:----------------------------------------------------------*

Please connect with www.websiteexample.org for assistance. Also the North Bay Organizing Project and Graton Day Labor Center are resources for these families. Please let us know if you require further assistance.

In the meantime, if you or a family you work with needs was impacted by the fires, we want to make sure that you ALSO apply for the North Bay Fire Relief fund benefit, which does not take immigration status into account. The application process is managed by the United Way and is available in both English and Spanish: www.websiteexample.org.

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### Bilingual or Biliterate

*---------------------------------------------------------example:----------------------------------------------------------*

Go to Local Assistance Group and ask for help until the 29th

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### Legal Advice:

*---------------------------------------------------------example:----------------------------------------------------------*

Legal Aid of Sonoma County www.websiteexample.org

They have a special housing team and have geared up to help with any disaster related issues.

Urgent Matters – 555-555-5555.

Elder Outreach Team – 555-555-5555.

Non-Urgent Housing Matters – 555-555-5555.

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### **Computers and Phones:**

*---------------------------------------------------------example:----------------------------------------------------------*

**Volunteer Center of Sonoma County** is working on replacing computers for students

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### Air Problems:

*---------------------------------------------------------example:----------------------------------------------------------*

If you, or someone you know, own a Subaru that is a 2007 or newer with less than 100,000 miles, Subaru will replace your cabin air filter, your engine air filter, and any keys lost in the fire. They will do this free of charge, you just have to make an appointment at your local Subaru dealership.

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### Cars and Transportation:

*---------------------------------------------------------example:----------------------------------------------------------*

**Crozat Family Foundation**

As time passes it is becoming clear that a lot of families in our area have lost their homes and their cars. If you know a family in need of reliable transportation please nominate them today! You can nominate a loved one by submitting a letter on their behalf or just informing them that they can also write in on their own behalf to: help@example.org

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### Donations:

*---------------------------------------------------------example:----------------------------------------------------------*

Schoolhouse Distribution Center is accepting and distributing mostly only new high quality household items including non-consumable pet needs, small appliances, laptops, kitchenware, clothing, towels and other bathroom items, school supplies, and gift cards to/for families and individuals reentering homes.

Donation/pick-up hours are generally noon to 2 pm, Monday – Saturday with flexibility. Please email Jamal@example.com with a list of items you have or need that fall within our focus, and the time/day you’d like to come. Needs change often so always check here first: Schoolhouse Donation/Volunteer Info (updated often as needs change)

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### Books:

*---------------------------------------------------------example:----------------------------------------------------------*

Contact Glen at [glen@example.](mailto:glen@freebookmobile.org)com or 555-555-5555

[http://theirorgwebsite.org/](http://freebookmobile.org/) Free bookmobile is part of the Sonoma County Library and wants to help people build back their home libraries. They also take donations. For small donations see their donate page on their website for drop-off points. For larger donations contact Glen.

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### Artists/Creatives:

*---------------------------------------------------------example:----------------------------------------------------------*

www.websiteexample.org

Creative Sonoma will be issuing grants for individuals in the creative community who have lost homes, studios, creative workplaces and the tools they need to do their creative work.

Please send an email to Hailu@govtemailexample.org with "Recovery" in the subject line.

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### Tools:

*---------------------------------------------------------example:----------------------------------------------------------*

**Rotary Club Business Recovery Program** Helps the small business owner to replace tools, home office, etc. lost in fire. Fill out the online application: www.websiteexample.org

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### Volunteer Opportunities:

*---------------------------------------------------------example:----------------------------------------------------------*

**School House Distribution Center:** www.websiteexample.org

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### Musical Instruments:

*---------------------------------------------------------example:----------------------------------------------------------*

If you have musical items to donate, here's some ways to get them to us!

Please consider including a note or letter the future owner of any instrument, for inspiration, or to include the instrument's history. This is totally optional, but can be inspiring!

--Santa Rosa--

Drop them off at the Santa Rosa Symphony office - ### Street Address - during normal business hours, 9-5 M-F. Leave them attn: John Smith. For items larger than a cello or large quantities, please contact Pavel S. first, via Facebook or at 555-555-5555

Drop them off by appointment at Play It Forward Music School - contact Dave Silva via Facebook or at 555-555-5555

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### Bikes:

*---------------------------------------------------------example:----------------------------------------------------------*

Community Bikes is offering a free transportation bicycle to anyone who lost theirs. Come Thursdays through Sundays from 1-5 pm at ### Street Address on the west end of Santa Rosa.

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